



Paramount Spa Warranty

1. The Spa moulding, i.e., the shell is warranted by the manufacturer for five years from date of delivery, against failure in service due to faulty workmanship or materials, provided that the installation, use and maintenance have been carried out in accordance with normal practice according to our recommendations.
2. The cedar cabinet is warranted by the manufacturer for two years from the date of delivery, against failure in service due to faulty workmanship or materials.
3. All support equipment i.e., complete Control Systems, Filtration Plant, Heaters, Motors, Pumps and LED lights are guaranteed for 24 months, Parts and 12 months Labour, from delivery date against faulty workmanship and materials, provided use is in accordance with the manufacturer's requirements.
4. All plumbing piping and installation of Jets, Filters, Lights and Ozonators are guaranteed for 12 months from date of delivery.
5. This warranty does not extend to damage caused during delivery or installation of the Product, wear and tear, or damage resulting from accident, negligence, or misuse. This includes the use of abrasive cleaners on the spa surfaces.
6. Colour changes or variations and material failures are limited to guarantees or warranty offered by the material suppliers. This warranty does not extend to any damage, defect or failure caused or arising through defective installation of the Spa.
7. It is agreed that all spa support equipment including pump, heater, filter, supercharger, plumbing not attached to the spa at time of manufacture, lights and their housings and other items which are listed as optional extras are not covered by this warranty. Such equipment is the subject of separate warranties given under the original manufacturer's warranties relating thereto.
8. That the Product has been left in the original location following its installation.
9. The warranty shall be invalid if earth, ground-fill movement, subsidence, or base support movement damages the spa, Acts of God, acts of aggression, by accident, or by intentional, reckless negligent acts of any person. In no event shall Poolquip (2018) Ltd employees, be liable for injury to any person for any claim of damage, however arising.
10. If any such defect appears or occurs the Purchaser shall inform Poolquip (2018) Ltd or its representative by notice in writing within seven days of such defect at the earliest possible time. Such notice is required to set out the exact nature of the defect and the circumstances in which it was noticed.
11. If a warranty claim requires removal of the spa to effect repair, replacement, or otherwise, all costs associated to remove, transport and re-install the spa are at the expense of the Purchaser.
12. That in the spa vessel, original attached plumbing equipment is not in any way altered or modified from its original state. All servicing and repairs to be carried out only by a service person authorised by Poolquip (2018) Ltd.
13. This warranty does not extend to any damage, defect or failure arising through:
 - Leaving the spa uncovered while empty of water, exposed to sunlight and/or environment.
 - Operation of the spa at a water temperature outside of the range of 2C to 45C.
 - Incorrect use of chemicals and/or unbalanced water, arising from the use of trichlor, calcium hypochlorite, sodium hypochlorite, or any other chemical that may remain undissolved on the surface of the spa.
 - Vermin, insect, or any other type of infestation.
14. This warranty is only valid with the original purchaser and is not transferable.
15. This is the only warranty given by Poolquip (2018) Ltd. All other warranties, conditions, or representation whether expressed or implied are excluded.

Purchasers Full Name:	
Email:	
Date of Purchase:	Phone No:
Address:	
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Suppliers Name:	
Invoice No:	Serial No:
Delivery Date:	